

Date 03.09.2025

Subject: Important Notice Regarding Water Contamination and Production Kitchen Operations

Dear Parents and Carers,

We regret to inform you of a serious issue that has recently come to our attention. A potential contamination has been identified in the water supply serving our Trust production kitchen based at West Monkton School. The safety and well-being of our children and staff remain our highest priority, and we are working closely with Public Health, Environmental Health, Wessex Water, and other relevant services to address the situation as quickly as possible.

At this time, we want to share the following key information with regards to school lunches:

Food Services

To reduce risk, all meals will now be prepared at another school within the Trust. Due to limited capacity, we are prioritising Free School Meals only. These will be provided as a cold service. Families who have paid for meals will be reimbursed. - We do not have capacity to provide for paid meals. Families who have paid for meals will need to provide a pack lunch until the issues has been resolved. Paid for meals that are not provided will be reimbursed.

Next Update

At this stage, we anticipate that these arrangements will remain in place until **Monday 8th September**, when we will provide a further update (or sooner, if necessary).

We fully understand that this situation may cause concern and disruption. Please be reassured that every decision is made with your child's health and safety at the forefront.

If you have any questions or concerns, please do not hesitate to contact the school office via email.

Thank you for your patience, understanding, and cooperation as we navigate this issue together.

With best wishes,

Dawn-Marie Owens

Extended Services Manager